



Corporate & Social Responsibility

London & SE Region.

Presented by Stephen Foxley 9th April 2014

What CSR means to London & SE:

- We already understand and support Ruby's message with regards to CSR and due to your continued encouragement and support from MTFM Senior Management it has become part of our DNA for a very long time.
- So how do we create a healthy appetite for CSE?
- Within London & SE we have 'Organically/Naturally' developed our Diverse Culture over a number of years. Through this Diverse Culture we have also developed a healthy appetite for CSR as many of our Team want to give back to the communities they came from by sharing their knowledge and experience.
- More and more of our current clients are looking at Mitie to help and support their own CSR initiatives. Also CSR along with Equality & Diversity are getting much more focus within Tender Bids.....In some instances this has helped get Mitie over the line and win because we have real live example of the good work we are doing in this area.

Recent CSR Activity:

- The launch of 'Inspiring for the Future' held at City Hall and attended by Jeff Lee - Apprentices Manager and Gary Zetter - Director. This was all day 'Career Fair' aimed at Young Learner from the local inner London Borough School
- Inspiring Young Learners at 'City Gateway' in Tower Hamlets attended by Jeff Lee - Apprentices Manager and Gary Zetter – Director where we carried out an Apprenticeship Presentation and Q&A session. We carried out this initiative on behalf of The Mitie Foundation
- We have built strong links and working relationships with the 'Mitie Foundation' with Gary Zetter – Director becoming a Mitie Foundation Ambassador and supporting Kate Clarke - Head of Mitie Foundation . Another recent example of is Gary also supported Kate on the 'Ready2Work ' former (Real Apprentice) initiative held at the London & SE Counting House Office. Where Gary carried out the opening talk (Ice breaker)spoke about his journey to make them feel comfortable. Many London & SE Operatives supported this by providing career advise, work experience and by carrying out mock interview such as:
 - Jeff Lee - Apprentices Manager
 - Aimée Godfrey - Service Desk Manager
 - Hanna Stychanska - Assistant Service Desk Manager
 - Scott McLauchlan - Head of QSHE
 - Andy Edwards - Senior Project Manager
 - Ray Worrell – Account Manager

Recent CSR Activity (continued):

- Gary Zetter - Director has also formally introduced Kate Clarke - Head of Mitie Foundation to Sophie Hulm - Corporate Responsibility Manager Economic Development Office, City of London and from this meeting London & SE attended the 'Southwark Schools Career Fair' in partnership with City of London Corporation on 3rd April 2014, at the Guildhall with 600 students from Southwark Schools attending this event was sent up by Gary Zetter - Director and Jeff Lee - Apprentices Manager with the following attending the all day event:
 - Jeff Lee - Apprentices Manager
 - Sam Smith - Hard Services Manager (former Mitie Apprentice)
 - Joe Thorogood - Supervisor (former Mitie Apprentice)
 - Jack Seakins - Building Services Engineer (former Mitie Apprentice)
 - Kirsty Johnston - Senior Co-ordinator
- Jeff Lee - Apprentices Manager and Gary Zetter - Director attended 'Women and Manual Trade Networking Event'. This was an evening event and we came away with 5 very promising CV's covering various trades such as Plumbing, Electricians, Combustion and Fabric. Unfortunately these Women have been putting themselves through College and not had much to any work experience. As we strive for more Diversity within our Engineering Team we are going to see how we can support them and how we can get them into full employment at Mitie as maybe Improvers or Adult Apprentices.

Recent CSR Activity (continued):

- The 'Mitie World of Work Day' held at Stoke Newington School for 270 Young Learners on Friday 7th March. This was scoped and developed by Amanda Lennon - Business Services Director and Gary Zetter - Director and attended by 9 Mitie People. This all day event included the Assembly Presentation, Engineering Activity, Administration Activity, Diversity Activity and CV Writing Activity. From London & SE the following attended:
 - Nadia Williams - Team Leader
 - Alexa O'Toole - Team Leader
 - Jack Redpath - Contract Manager
 - Kirsty Johnston - Senior Co-ordinator
 - Gary Zetter - Director
- The Horizon 'Lives not Knives' this is a 12 month mentoring scheme for Black Boys, where we have 7 mentors just from London & SE alone who attend Oasis School in Croydon on a Monthly basis. We also recently took them to Chelsea Football Club Stadium Tour as a reward for behaving in school, doing home work and more importantly staying out of trouble.