



Department for
Communities and
Local Government

The Troubled Families Programme

**Seminar: Supporting complex families putting work
at the heart of local approaches**

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The Problem: Failing Families and the Tax Payer

From
2003



...to
2012

A post-it = a contact or intervention

**Police/
Community
Safety**

Health

Social Care

Housing

**Community
Outreach**

**CAF
Coordination**

Barnados

**Attendance
Service**

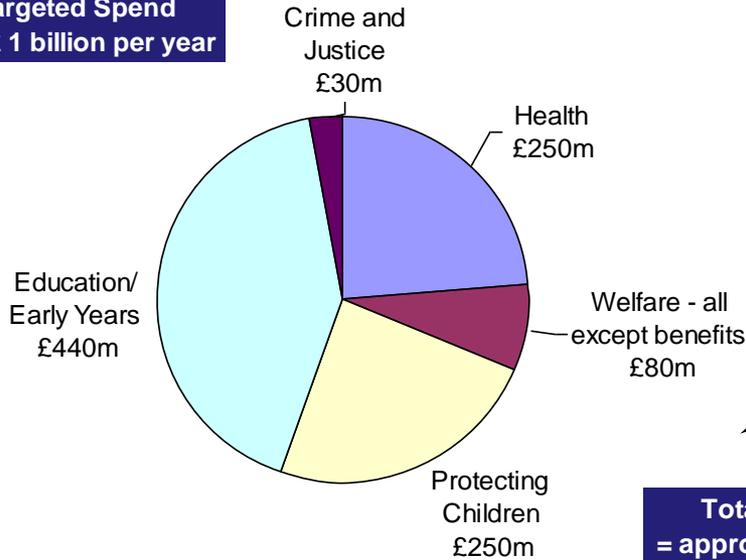
**Housing
Benefit**

**Family
Intervention
Project**



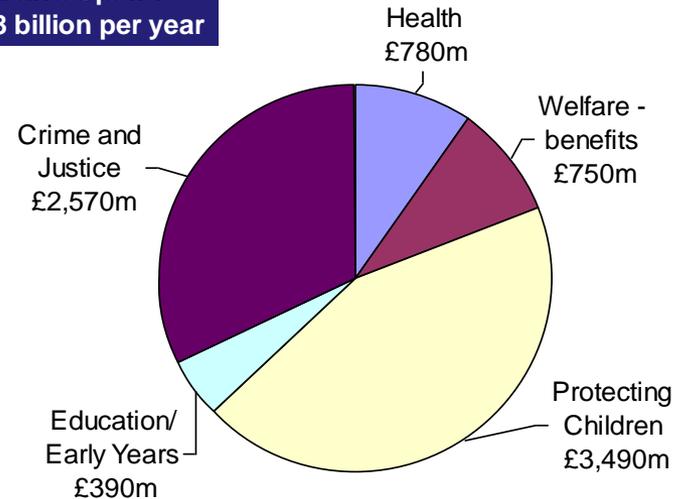
A problem we cannot afford

**Total Targeted Spend
= approx. £ 1 billion per year**



The estimated average fiscal cost of a troubled family is around £75,000 per year.

**Total Reactive Spend
= approx. £ 8 billion per year**



*The Fiscal Case for Working with Troubled Families:
Analysis and Evidence on the Costs of Troubled
Families to Government, DCLG (Jan 2013)*

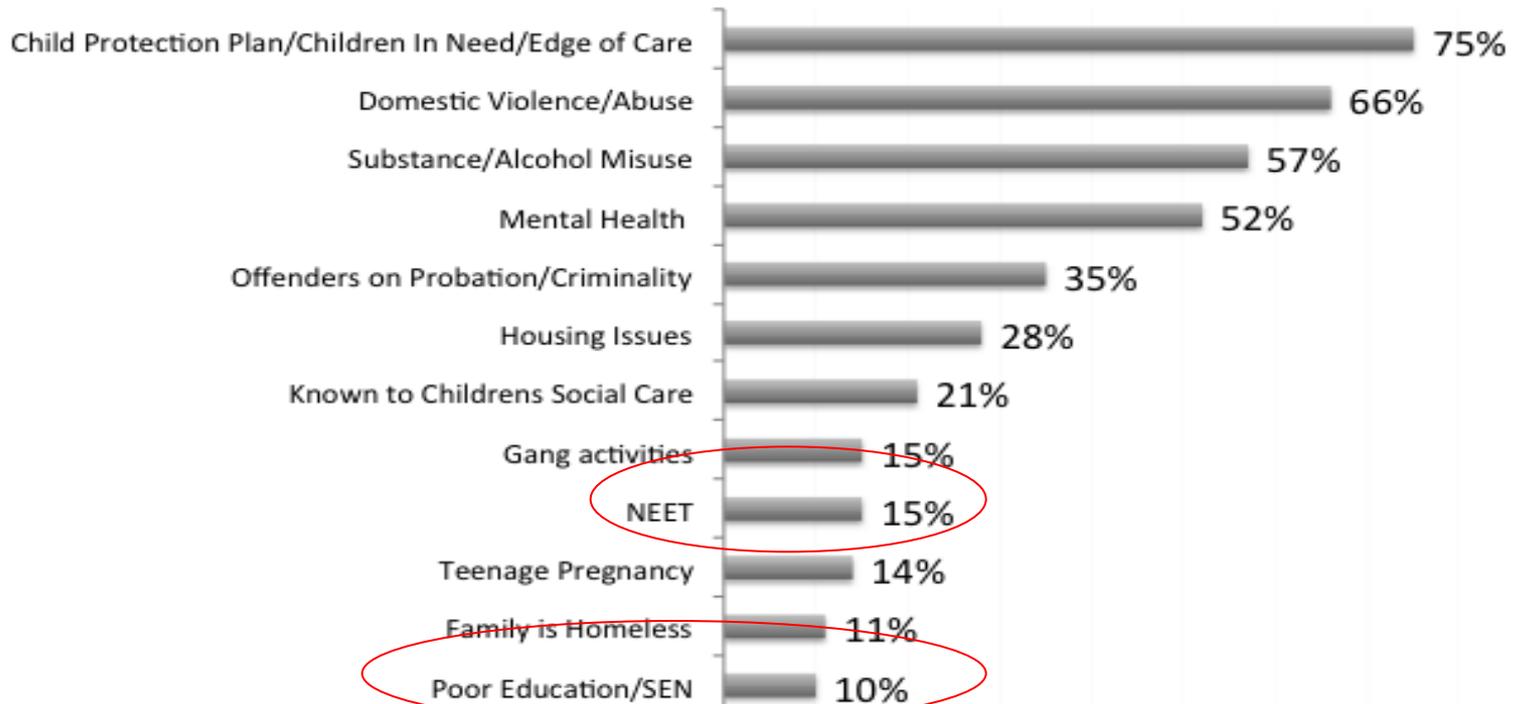


Who are troubled families?

To be part of the Troubled Families programme a household must meet three of the following criteria :

- have someone involved in youth crime or ASB
- have children who are regularly truanting or not in school
- have an adult on out of work benefits
- cause high cost to the public purse

A family is deemed to be turned around once the children are back in school, adults are on the path to work and crime and ASB levels have reduced significantly.





As of December 2013:

- Over three-quarters identified to date (92,000)
- Working with over half (62,000)
- Already turned around 22,000 families.
- **1,430 of the 22,000 moved into continuous employment**

Latest performance information will be released shortly.

Work outcomes are hugely challenging to achieve with many troubled families.

How do we boost this?

What do local areas need/ need to do?

What does the welfare to work system need to offer?



Big Boost to Help Families into Work

**153 Secondees
in post**

Dedicated Resource:

New Network of
JCP Secondees
across 94 LAs

**58 Single Points of
Contact in JCPs**

Coordinated 'Whole Family' Approach:

Single Plan.
Common Goals.
Linking JCP
Advisors.



Knowledge:

The 'Marker' –
info sharing
about TFs

Making the Most of DWP Services:

Navigating
welfare reforms.
Accessing
employability
services



In SR 2013, the Government announced:

- 5 year extension of the Troubled Families Programme from 2015
- £200m in 2015/16 (1st of 5 years' intended investment)
- 400,000 families will benefit from the new PBR scheme
- Part of the radical reform agenda to be announced as part of 2015/16 SR

As part of the Budget, the Government announced:

- Will bring forward by one year the next stage of the Programme, which means up to 40,000 families will be able to get support one year earlier than planned.
- First group of 'early starters' to begin in July 2014 – working with them over the coming months to design the detail.



How do we put employment at the heart of the expanded programme?

- The problems targeted by the current programme – youth crime, anti-social behaviour, poor school attendance and **unemployment** - remain relevant.
- However, as the expanded programme looks to work with a much larger group of families with a broader range of problems.
- These include families who are:
 - affected by family violence;
 - with vulnerable children;
 - with a range of family health problems;
 - **in employment but with low/ no recognised skills or qualifications**; and
 - involved in crime from generation to generation



How do we incentivise service transformation which moves more troubled families into work?

Coordinated 'Whole Family' Approach:

Single Plan.
Common Goals.
Linking JCP
Advisors.

Manchester ESA/ Work Programme Leavers Pilot:

Integrated with TFP
Using a TF Approach

Cost Savings Calculator:

Jobs as key to
unlocking and
sustaining outcomes/
savings as public
services

What else?